



**THE LEVEL OF JOB SATISFACTION AMONG ADMINISTRATION OFFICERS
IN PUBLIC UNIVERSITY**

NURUL ASYIKIN BINTI MOHD ISA

2013880186

**BACHELOR OF BUSINESS ADMINISTRATION
WITH HONOURS (HUMAN RESOURCE MANAGEMENT)
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITI TEKNOLOGI MARA
KAMPUS BANDARAYA MELAKA**

JULY 2016

DECLARATAION OF ORIGINAL WORK



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“DECLARATAION OF ORIGINAL WORK”**

I, Nurul Asyikin binti Mohd Isa, (I/C Number: 940115-14-5876)

Hereby, declare that:

- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project-paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: _____

Date: 01 / JULY / 2016

LETTER OF SUBMISSION

01 JULY 2016

The Head of Program
Bachelor of Business Administration (Hons) Human Resource Management
Faculty of Business Management
Universiti Teknologi MARA
Kampus Bandaraya Melaka
110 Off Jalan Hang Tuah
75300 Melaka

Dear Sir / Madam,

SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "THE LEVEL OF JOB SATISFACTION AMONG ADMINISTRATION OFFICERS IN PUBLIC UNIVERSITY" To fulfill the requirement as needed by the Faculty of Business Management, Universiti Teknologi MARA.

Thank you.

Yours sincerely,

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NURUL ASYIKIN BINTI MOHD ISA

2013880186

Bachelor of Business Administration (Hons) Human Resource Management

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ABSTRACT

Project paper titled “The level of Job Satisfaction among administration officer in public university” is conducted as partial requirement to fulfil the requirement as needed by the faculty of Business Management, MARA University of Technology (UiTM).

According to Spector (1997), job satisfaction is defined as the “extent to which a person likes (satisfaction) or dislikes (dissatisfaction) his / her job”. The primary objective of this study is to identify the level of job satisfaction among administration officer in public university. Then this study also to study on the relationship between Salary Satisfaction, My Supervisor, My Peers, Promotion Opportunities, and Work Itself and Job Satisfaction among administration officer in public university. The sample group (N=50) consist to administration officer in public university. Results indicate that employees in public university are at high level of job satisfaction.